

Community Standards

Ronald McDonald House: Dayton

Eligibility

- Families may stay at the House while their child is receiving active treatment.
- To remain eligible, families must stay involved in their child's care, visit regularly during inpatient stays and follow all community living standards.

Room Use and Overnight Guests

- Families are expected to use their assigned room each day during their stay.
- All overnight guests must be registered with Guest Services and wear their guest lanyard when on Ronald McDonald House property.

Visitors

- All visitors must check in with a staff member, show a valid photo ID and complete a background check.
- Visitors who are not staying are welcome on the first floor between 9AM and 8PM.
- Families are responsible for the behavior and safety of their visitors and should ensure guests respect the comfort and privacy of others.

Dress

- Shoes must be worn in all public areas.
- Clothing should be family-appropriate; crop tops, short shorts and swimsuits are not permitted.

Supervision

- Parents and guardians are responsible for supervising their children and must keep them within their line of sight.
- Children under 18, as well as anyone staying to receive pediatric care (including those over 18), may not be left alone in the House.
- Children under 18 may not be left in the care of volunteers, staff or other guests.

Respectful Behavior

- All guests, staff, and volunteers must be treated with kindness and respect.
- Guests are expected to treat the House, its property and shared spaces with care. Any damage should be reported to staff right away.
- Yelling, threats or hurtful language is not allowed.
- Physical harm, corporal punishment, threats or domestic violence are never permitted. Staff will act immediately to ensure safety if needed.
- If conflict arises, families should ask staff for support in resolving concerns calmly.
- Be mindful that other guests may be sleeping or resting; please keep noise low on the second and third floors.
- Protect everyone's privacy. Do not share or post photos, names or personal information without permission.
- House resources are shared. Take only what you can use immediately and do not save items for later.

Ronald McDonald House provides temporary housing for families while their children are receiving medical care. Because many families share this space, our community standards create a common set of expectations to help keep everyone safe and comfortable. All guests and visitors 18 and older must read, sign and follow these standards and ensure any children with them do the same.

Food

- Food must stay in the kitchen and dining areas unless staff make an exception for medical reasons.
- Food provided for all guests should not be moved to private refrigerators.
- Personal food should be clearly labeled and stored properly.

Cleanliness

- Guests are responsible for cleaning up after themselves, their family members and any visitors.
- Rooms should be kept tidy, including emptying trash daily and changing bed linens regularly.
- Guests are responsible for managing their own laundry and completing it in a timely manner.

Room Entry

- Guest rooms may be entered by staff for maintenance, safety or cleaning needs.
- This includes weekly bathroom cleanings and a monthly room cleaning to help maintain the facility.

In Case of Emergency

- In an emergency, guests must follow directions from Ronald McDonald House staff and first responders, including evacuating or sheltering in place to help ensure everyone's safety.

Safety and Security

- To support the safety of all families, video cameras are used in public areas. Footage may be reviewed by staff and shared with law enforcement if needed.
- For everyone's safety, only open your door for people in your group.
- Staff may enter guest rooms as needed for maintenance, safety checks or emergencies.

Zero Tolerance: Weapons, Alcohol, Drugs and Violence

- Weapons of any kind are not allowed on Ronald McDonald House property.
- Alcohol, marijuana, street drugs and the illegal use of controlled substances are not permitted.
- Physical harm, threats or acts of domestic violence are never allowed in the House.

These behaviors, and others that put families, staff and volunteers at risk will result in an immediate end to a family's stay.

Service Animals

- Only trained service animals are allowed.
- Guests must clean up after their service animal and dispose of waste properly.

Smoking and Vaping

- Smoking and vaping (tobacco or non-tobacco products) are allowed only in designated outdoor areas.
- Please use the provided containers to safely dispose of cigarette butts.