

Community Standards



The Ronald McDonald House provides temporary housing for families while their children are receiving medical care. Because many families share this space, our community standards create a common set of expectations to help keep everyone safe and comfortable. All guests and visitors 18 and older must read, sign, and follow these standards, and ensure any children with them do the same.

Eligibility

1. Families may stay at the House while their child is receiving active treatment.
2. To remain eligible, families must stay involved in their child's care, visit regularly during inpatient stays, and follow all community living standards.

Room Use and Overnight Guests

1. Each room can accommodate 4 to 6 people.
2. Families are expected to use their assigned room each day during their stay.
3. All overnight guests must be registered with guest services and wear their guest lanyard when on RMHC property.

Visitors

1. All visitors must check in with an RMHC staff member, show a valid photo ID, and complete a background check.
2. Visitors who are not staying are welcome on the first floor between 9 a.m. and 8 p.m.
3. Families are responsible for the behavior and safety of their visitors and should ensure guests respect the comfort and privacy of others.

Service Animals

1. Only trained service animals are allowed in the House.
2. Guests must clean up after their service animal and dispose of waste properly.

Supervision

1. Parents and guardians must supervise their children and always keep them in their line of sight.
2. Children under 18, and any child or adult receiving medical care, may not be left alone in the House.
3. Children under 18 may not be left in the care of volunteers, staff, or other guests.

Dress

1. Shoes must be worn in all public areas.
2. Clothing should be family-appropriate; crop tops, short shorts, and swimsuits are not permitted.

Respectful Behavior

1. All guests, staff, and volunteers must be treated with kindness and respect.
2. Yelling, threats, or hurtful language are not allowed.
3. Physical harm, corporal punishment, threats, or domestic violence are never permitted. Staff will act immediately to ensure safety if needed.
4. If conflict arises, families should ask staff for support in resolving concerns calmly.
5. Protect everyone's privacy. Do not share or post photos, names, or personal information without permission.

Cleanliness

1. Guests are responsible for cleaning up after themselves, their family members, and any visitors.
2. Rooms should be kept tidy, including emptying trash daily and changing bed linens regularly.
3. Guest bathrooms are cleaned weekly. Rooms are cleaned every 30 days. Please have your room ready when staff notify you of scheduled cleaning.
4. Guests are responsible for managing their own laundry and completing it in a timely manner.

Food

1. Food must stay in the kitchen and dining areas unless staff make an exception for medical reasons.
2. Food provided for all guests should not be moved to private refrigerators.
3. Personal food should be clearly labeled and stored properly.

Smoking and Vaping

1. Smoking and vaping tobacco, or non-tobacco products is allowed only in designated outdoor areas.
2. Please use the provided containers to safely dispose of cigarette butts.

Zero Tolerance for Weapons, Alcohol, Drugs, and Violence

1. Weapons of any kind are not allowed on RMHC property.
2. Alcohol, marijuana, street drugs, and the illegal use of controlled substances are not permitted.
3. Physical harm, threats, or acts of domestic violence are never allowed in the House.
4. These behaviors put families, staff, and volunteers at risk, and any violation will result in an immediate end to a family's stay.

Safety and Security

1. To support the safety of all families, video cameras are used in public areas. Footage may be reviewed by RMHC staff and shared with law enforcement if needed.
2. For everyone's safety, only open your door for people in your group.
3. RMHC staff may enter guest rooms as needed for maintenance, safety checks, or emergencies.

WAIVER OF GUEST

In exchange for me, my family, and other guests (the "Invited Parties") being permitted to stay at the Ronald McDonald House in Dayton, Ohio (the "House"), I agree to the following:

To the maximum extent permitted by law, I, for myself, and for the other Guest Parties, waive and release all claims, damages, injuries, and liabilities arising out of or related to the Guest Parties' stay at the House, including, but not limited to, any theft by third parties (such as other guests) or other personal injury or property damage (collectively, "Claims"), and agree to save and hold harmless Ronald McDonald House Charities of the Miami Valley Region, Inc. and its directors, officers, employees, agents, and volunteers (collectively, the "RMHC Parties") from and against all such Claims. In addition, I, for myself and the other Invited Parties, assume all risk of any and all Claims, whether due to the negligence of the RMHC Parties or otherwise, that is in any way related to any visit or stay at the House by me or the other Invited Parties.

Please note that photographs and filming will be taken throughout your stay. These will be used by RMHC Dayton for marketing and advertising in our publications, on our website and on social media or in any third-party publications. If you do not want your photo to be used, please notify the house staff.

I understand and acknowledge that the RMHC Parties attempt to provide a home away from home to families of critically ill children through agents, employees, representatives, and volunteers, but that they are not a hospital, clinic, medical provider, hotel, motel, innkeeper, or transportation provider, and do not and cannot guarantee the safety of guests residing in the House, personal or medical care, or personal belongings of the Invited Parties. I also understand and acknowledge that the RMHC Parties are not instructed, permitted, or trained to provide or arrange medical services or give advice to House guests. Neither I nor any of the other Invited Parties will be dependent on any such agreements or advice.

I understand and acknowledge that RMHC Parties may arrange transportation by one or more third parties for Invited Parties in connection with their stay at the House. I, for myself and the other Invited Parties, acknowledge and agree that such transportation is arranged as a courtesy, and that none of the RMHC Parties is responsible or has any liability in connection with such transportation, and all such responsibility and obligation shall rest with the third-party transportation provider. I, for myself and the other Invited Parties, hereby waive and release all Claims against the RMHC Parties relating to such transportation and agree to save and hold harmless the RMHC Parties from all Claims relating to such transportation.

I further understand and agree that the above Guest Waiver is irrevocable and applies to me and all other Guest Parties for all current and future visits and stays at the House.

BY SIGNING BELOW, I CERTIFY THAT I HAVE READ AND FULLY UNDERSTAND THE WAIVER TO THE PREVIOUS GUEST AND I SIGN IT FREELY AND VOLUNTARILY.

AGREEMENT AND SIGNATURE

By signing this form, you understand and agree: 1) the House Rules as described on the front of this form and 2) the above disclaimer. You certify that you are at least 18 years of age and further understand and agree that this Agreement applies to the signatory and all family members and guests of the signatory for all current and future visits and stays at the Ronald McDonald House in Dayton, Ohio.

Signatures

Date

Driver's License Copied

Staff/Volunteer Initials _____